



ASSESSING NEEDS



Product Syllabus:

- Importance
- What is assessing needs?
- Adapting your service
- Who can assess
- Types of needs
- Status needs
- Satisfying needs
- Understanding needs
- Building relationships
- Person centred care
- Needs, wishes & preferences
- Assessing competently
- Reviewing assessments
- Record keeping
- Confidentiality
- Consent
- Timing
- Assessing needs vs. care planning
- Communication
- Interviewing skills
- Accessing documents
- Transporting documents
- Data protection
- Updating assessments
- Types of assessments
- Observation
- Outcomes

Mulberry House