



Mulberry House

PRINCIPLES OF CARE AND CONFIDENTIALITY



Product Syllabus:

The care values (values)

- Individuality
- Rights
- Choice
- Privacy
- Independence
- Dignity
- Respect
- Partnership
- Equal Opportunities
- Diversity
- Culture
- Prejudice
- Language
- Discrimination
- Risk taking
- Client rights vs worker responsibilities
- Mobility
- Trust

Confidentiality, which includes:

- Intended purpose of information
- Policies and procedures
- Legal duties
- Maintaining confidentiality
- Limits of confidentiality
- Sharing information appropriately
- Gossip
- Interpreters and translators
- Not keeping secrets
- Whistleblowing
- Post
- Faxes
- E-mail

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